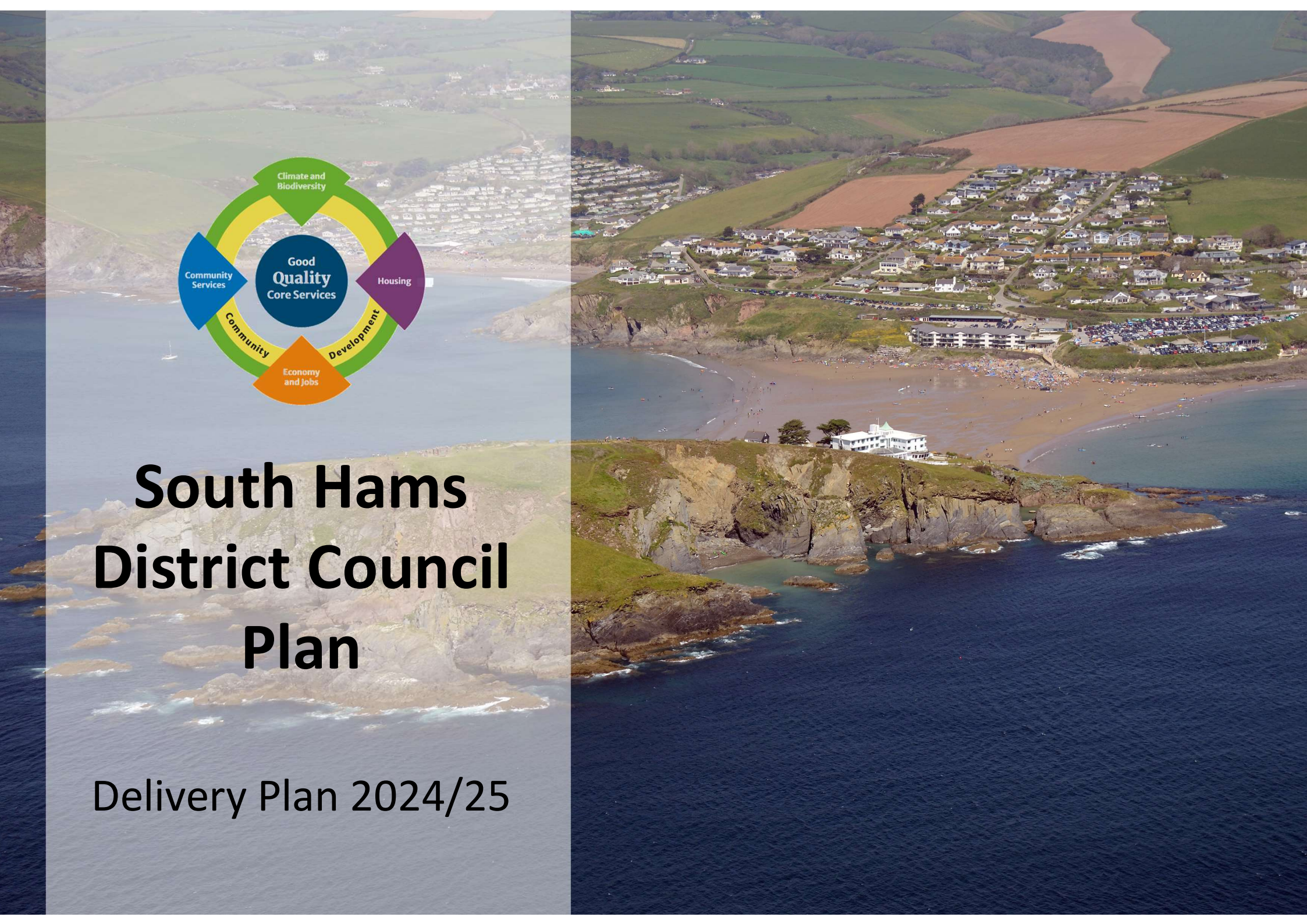




South Hams District Council Plan

Delivery Plan 2024/25



Introduction

- The South Hams Council Plan sets out our overall aims and ambitions for the district for the next four years. It is supported by annual delivery plans with the first (2024-25) being set out in this document.
- The delivery plan is developed alongside our annual budget to ensure sufficient resource to deliver on our ambitions.
- The delivery plans are of course not all that the Council will do. We will continue to deliver good quality core services that represent value for money for our residents and businesses.



How our plan is resourced

The delivery plan for 2024/25 represents a commitment of £4.591m in delivering on the Councils priorities for the district. This is a mix of freeing up existing earmarked reserves, reprioritisation of existing core budgets and government grants that have been secured (for example UK Shared Prosperity Funding).

	Funding for delivery of new activities	Funding provided from other sources (existing budget or government grants)	Total Funding by priority for 2024/25
Climate and Biodiversity	£500,000	£168,000	£668,000
Housing	£100,000	£2,308,789	£2,408,789
Economy and Jobs	£75,000	£598,000	£673,000
Community Services	£120,000	£200,000	£120,000
Good Quality Core Services	£100,000	£302,000	£402,000
Community Development	£55,000	£15,000	£70,000
Financial Sustainability			
Good Governance			
Contingency	£50,000		£50,000
2024/25 Total	£1,000,000	£3,591,789	£4,591,789

Over the coming pages, we set out the specific actions we will deliver during the 2024/25 year.



Primary Aim 1 - A 12% per year reduction in eCO2 emissions across the South Hams with a 40% reduction in 4 years

Ref	Action	Specific Deliverables
C1.1	Launch a thermal imaging camera lending scheme to enable communities to identify energy improvements to properties.	Develop process for lending (including potential for delivering with Town / Parish Councils) Launch thermal imaging scheme with initial 4 cameras
C1.2	Work with a community energy group to increase availability of community owned energy within the district.	Make a financial contribution to Yealm Community Energy to further their work to secure a portfolio of solar farms which will generate income towards future community energy projects and climate & biodiversity initiatives Work with organisations such as the LGA and other Councils to lobby Government for necessary legislative changes to enable community energy generation schemes to come forward (Council 29/06/2023 Item 23/23) Complete feasibility study, working with TRESOC, for the installation of PV on leased buildings in Totnes Explore setting up a scheme to invest in community based renewable energy projects
C1.3	Increase electric car charging points in car parks to encourage more residents and visitors to transition to electric vehicles.	EV strategy adopted with delivery as per strategy Install rapid Electric Vehicle charger to support visitor economy at Follaton House
C1.4	Develop a network of electric bicycle hubs across the District to encourage more active travel.	Implement a pilot e-bike hub scheme consisting of 10 hubs with 70 bikes in total spread over the hubs. Review the success of the scheme and develop plans for incremental roll out across district.
C1.5	Carry out feasibility studies on viable council car parks for solar canopies to support more environmentally friendly transport choices.	Dartmouth Park & Ride Photovoltaic feasibility and business case preparation



Primary Aim 2 - A 5.5% per year increase in biodiversity in the South Hams with a 20% increase in 4 years

Ref	Action	Specific Deliverable
C2.1	Increase tree planting in urban areas to extend and improve our woodland and protection of wildlife habitats	Explore proposals for increasing biodiversity (via reduced cutting frequency) in the 14 closed churchyards that the Council has responsibility to maintain.
		Work with partners and parishes across the district to create a network of wildlife -corridors, and where necessary provide the means for wildlife to overcome man-made barriers such as busy roads
		Development of Tree and Woodlands Plan including the protection of trees through TPO's
		Purchase of Land to support the planting of trees with contributions from Plymouth and South Devon Community Forest funding.
		Support the planting of a tree for each resident by end of this administration (May 2027)
C2.2	Discourage the use of glyphosphate herbicide by providing a service to Town and Parish Councils using alternative environmentally friendly techniques	Reviewed the possible use of Foamstream units (Hot water and degradable foam).
C2.3	Support and encourage Local Nature Reserves to protect biodiversity.	Renew our commitment to supporting Devon Local Nature Partnerships
		Support South Devon National Landscape in the delivery of the 'Life on the Edge' Conservation Management Plan focused on local species recovery for 30 species of threatened invertebrates. Support including underwriting current project shortfall
		Support Devon County Council to promote their 'Life on the Verge' project including highlighting the project to our communities for them to take action.



Primary Aim 3 - To form an adaption plan for the South Hams so there is a pathway to deal with the consequences of climate change

Ref	Action	Specific Deliverable
C3.1	Set up a Climate Change Working Group within the Council that will include representatives from community groups and organisations from across the district to help coordinate projects, allocate resources and to harness their expertise and energy	Form a Climate Experts Panel
C3.2	Work closely with our farming community to increase the availability of local produce, to encourage a regenerative approach, to support farm shop initiatives and to help our farmers become an important anchor in a local green economy	UKSPF Regenerative Farming, Apricot Centre and Food Distribution Project delivery Development and implementation of a 'Keep It Local' Scheme Employ a Food and Agriculture Officer to implement the keep it local scheme
C3.3	Continue to develop effective partnerships to tackle the Climate and Biodiversity Crisis.	Extend core funding for Sustainable South Hams for a further 12 months Work with the Bioregional Learning Centre to deliver a climate resilience project



Primary Aim 4 - To make South Hams an example for other Local Authority areas by showing what can be achieved

Ref	Action	Specific Deliverable
C4.1	Implement Project Assessment tool to consider environmental and social impacts of Council decisions.	Review options for Project Assessment tools and seek to implement within the committee decision making process and project business cases.
C4.2	Promote the action taken across the South Hams to tackle the climate emergency to encourage community action.	Develop a communications and engagement plan for Climate and Biodiversity
C4.3	Become a net-zero organisation (Scope 1 and 2 emissions) by 2030.	Annually review carbon emissions and develop trajectory for net zero by 2030.
C4.4	Work with businesses to reduce plastics pollution.	Work with DEFRA to implement Extended Producer Responsibility Scheme
C4.5	Set up a Councillor Environmental Fund to support community action.	Increase Member Locality Budgets by £2,000 to support climate and biodiversity action across the District Set up application process and funding conditions - including requirement for short report on outcomes and launch scheme
C4.6	Review the Council's Climate Change action plan and develop an integrated plan with partners to reduce emissions and develop a low emissions green economy.	Review and update of existing plan
C4.7	Deliver schemes to reduce the climate impact of our Ferry and Harbour operations.	Monitor the impact of the hydrogen project on lower ferry and look to extend to other ferries (review wording - Sue Watts)
C4.8	Develop business case propositions for decarbonising the Councils own operations.	Decarbonisation of buildings - Follaton House and wider estate
C4.9	Progress with the conversion of our Council fleet to an electric fleet to reduce our climate impact.	Totnes Depot EV Charging infrastructure install progress to phase 2 which includes rapid charging to be progressed Complete feasibility study for fleet conversion and costs Follaton House - install additional EV points on track for delivery by April 2024
C4.10	Develop and adopt a new sustainable procurement strategy to reduce the carbon footprint of Scope 3 emissions.	Strategy adopted by September 2024
C4.11	Support the development of Leisure Centre Decarbonisation Plans to reduce the climate impact of Council contracted leisure services.	Reduce carbon emissions from leisure centres

Housing

CLr Denise O'Callaghan
Executive Lead Housing



Primary Aim 1 – Take action to ensure a good mix of the right houses, in the right places to meet the needs of residents, with a focus on affordable social housing

Ref	Action	Specific Deliverables
H1.1	Support communities and encourage Town and Parish Councils and landowners (such as farmers) to bring forward affordable housing schemes through Community Land Trusts and partnerships with other providers or charities.	<p>Create and launch the South Hams Housing Offer. This new scheme will support communities and landowners who would like to bring forward affordable housing in their area, technical advice on housing need data, site advice through funded pre-planning and some initial surveys, site massing and facilitating conversations with registered providers with a track record of working with communities.</p> <p>Work with a delivery partner (Hastoe Homes), the Town Council and community to bring forward truly affordable housing on sites owned by the Council in Kingsbridge</p> <p>The Council will work through the Devon Housing Taskforce and Devon Housing Commission to identify solutions to the housing problem in Devon, including increasing the supply of affordable housing within the District. This will include consideration of a Devon wide solution to affordable housing investment.</p>
H1.2	Review existing capital programme to ensure construction or purchase of council-owned or existing Housing Association homes is a key part of capital spending	Review complete- considered by Exec in September and ongoing delivered through South Hams Housing Offer, government grant opportunities and acquisitions
H1.3	Mandate affordable and social housing as a high proportion of all new developments (Joint Local Plan (JLP) review process) and for all new homes to be primary residence only.	<p>Work with partners to implement a rural housing scheme which demonstrates the ability to bring forward affordable housing schemes (Sustainable Rural Exceptions policy)</p> <p>Support developing emerging neighbourhood plans and update of existing plans when due.</p> <p>Review of Joint Local Plan policies to maximise delivery of affordable homes</p>
H1.4	Maximise the impact of second homes Council Tax premium to deliver housing solutions for the district.	<p>Countywide discussion on utilising the additional Council Tax contributions</p> <p>The Council will continue to lobby for legislative and regulatory change to address the challenges that the district faces around second homes and short-term let holiday accommodation. Specifically, the Council will lobby for the ability to register short-term lets and to licence them. The Council will then seek the ability to limit the number of holiday lets in a particular area when market penetration of short-term holiday lets exceeds a given proportion of total homes. Finally, we'll continue to lobby to Support the introduction of a new use class for short term lets, and not to allow changes between the new use class and residential properties without planning permission</p> <p>Continue to lobby Government for policy / legislation so that all domestic properties are prevented from changing from business rates to prevent paying their fair share of Council Services</p> <p>Policy report to Council to implement 100% premium charging</p>



Primary Aim 2 – Tackle Damp and Repair in rented properties

Ref	Action Description	Specific Deliverable
H2.1	Deliver on our Housing Standards Commitment - working with residents and social and private landlords to promote better quality housing in South Hams	<p>Deliver a campaign to educate private and social landlords to be aware of their responsibilities by promoting good housing standards via newsletters and social media</p> <p>Ensure all registered providers understand requirements at an operational level</p> <p>Evaluate the introduction of the Social Housing Bill through to legislation and seek to carry out any opportunity that the legislation presents to improve the housing stock</p> <p>Provide an annual update to Members on numbers of Housing Standards issues the Council have addressed</p>

Primary Aim 3 – Make sure that all new housing developments are carbon neutral as far as possible

Ref	Action Description	Specific Deliverable
H3.1	Work with agents and applicants to support compliance with the Climate Emergency Planning Statement	Lower Carbon Development secured on a site-by-site basis
H3.2	Explore options for all new developments to be connected to nearest town or village by cycle routes or other means of carbon efficient transport.	Maximising the JLP through Lobbying on building regulations etc



Primary Aim 4 – Support the housing needs of our most vulnerable

Ref	Action	Specific Deliverable
H4.1	Deliver specialist accommodation and adaptations for older and/or disabled residents to enable them to remain in their communities	<p>Review Housing strategy and JLP. Recommend to change to delivery of schemes to support older residents to stay in their communities.</p> <p>Effectively deliver schemes to support independent living (Disabled Facilities Grants) by increasing awareness of funding availability - maximising spend of available budgets</p> <p>Carry out a review of Disabled Facility Grants policy (including relaunching it as an Independent Living Support Package) to support more residents to remain in their own homes.</p>
H4.2	Support homeless households in need of temporary accommodation while investing in council owned temporary accommodation to ensure people are able to remain within the District wherever possible	Delivery of a new temporary accommodation unit in Kingsbridge
H4.3	In partnership with central Government ensure people fleeing conflict and violence from another country can find a safe haven in the South Hams.	<p>Working with the Ministry of Defence to provide 3 units of resettlement accommodation - fit out and ready for occupation for a 3-year term</p> <p>Delivery of Local Authority Housing Fund properties for temporary accommodation initially for refugees (H4U / Afghan Resettlement Scheme)</p> <p>Consider participation in LAHF Round 3</p>
H4.4	Working with Devon County Council improve the housing opportunities for care experienced young people, by offering support for them to sustain tenancies of their own and investigating the feasibility of specific housing.	<p>Look to increase the supply of supported accommodation to meet the needs of care leavers</p> <p>Monitor take up of Care Leaver Council Tax Discount scheme and deliver a further campaign to highlight availability of the discount</p>
H4.5	Review our Housing and Homelessness Strategy delivery plans for 2024/25 to ensure they meet the needs of the district.	Delivery plans for the Housing and Homelessness Strategy will be considered by Executive in January 2024
H4.6	Improve the efficiency of the existing housing stock within the district, removing people from fuel poverty and having a positive impact on climate change	Conduct targeted activity to ensure maximum uptake of Home Upgrade Grants facilitated by the Council. Plan to retrofit 55 properties
H4.7	Support Gypsy and Traveller communities within the District	<p>Relaunch the Gypsy, Traveller and Caravan Dweller Forum and enhance by the inclusion of external partners</p> <p>Investigate a number of varied options in size and location for Gypsy & Traveller sites based on need.</p>



Primary Aim 1– Support our highstreets and businesses to adapt for future demands

Ref	Action	Specific Deliverable
E1.1	Develop a South Hams business forum, and support local business partnerships to strengthen the Council's understanding of local business needs through continued engagement	Programme to deliver strategic business engagement and visits
		Work with existing business focused groups, such as Chambers of Commerce to engage with our business communities.
		Bring representatives from different groups and sector forums to create an overarching South Hams partnership
E1.2	Deliver a community economic plan for each of our towns to support the realisation of local ambitions.	Support each of our towns to develop a community economic plan, which identifies their current economic position, consults with their communities to develop a vision for the town, and then develops a series of short, medium and long-term projects to move them towards their vision
		Work in partnership with Town Councils to support them to bring forward Business Improvement Districts where there is ambition and capacity to do so
E1.3	Provide bespoke support to business start-ups, growing businesses and inward investors.	Maintain the existing contract with Business Information Point to provide business start-up and expansion support within the District
		Deliver regular reviews of the contract and steer their activity to ensure that local needs are being met



Primary Aim 2– Create an Environment in which businesses in all sectors can innovate

Ref	Action	Specific Deliverable
E2.1	Help to transform the South Hams into an exemplar green sustainable economy.	<p>Delivery of decarbonisation grants to businesses which have been through the UKSPF decarbonisation plans programme</p> <p>Delivery of clean diversification grants to businesses</p> <p>Delivery of community resilience grants which can include decarbonisation activities for community facilities</p> <p>Develop further projects through the town economic plans to support our local economies to adopt green practices</p>
E2.2	Ensure that the Council's capital programme and investment strategies focus on investment in local community projects and business opportunities.	<p>Review of capital programme concluded (Executive Report September 2023).</p> <p>Investment projects will be analysed on a case-by-case basis.</p>
E2.3	Bring additional funding into the area to increase support and deliver crucial infrastructure .	<p>Use Grantfinder and other tools to identify relevant funding</p> <p>LUF round 3 is expected to be announced within the next 12 months</p> <p>Be prepared to bid for whatever funding succeeds the UKSPF programme</p>



Primary Aim 3– Champion for local infrastructure (including broadband) to support economic growth

Ref	Action	Specific Deliverable
E3.1	Continue to operate and increase our portfolio of business units to provide spaces for businesses to thrive.	Identify opportunities for future funding and development of employment sites in our district
E3.2	Support for Broadband connectivity to ensure the South Hams is a well-connected digital place.	Understand the emerging Government proposals and data for the district to include rural connectivity including hard to reach properties and Project Gigabit

Primary Aim 4– Further develop our active travel network to sustainably connect our communities

Ref	Action	Specific Deliverable
E4.1	Finalise a 20-year plan for walking and cycling throughout the district to support active travel choices.	Finalise Local Cycle and Walking Infrastructure Plan (LCWIP) Adoption of LCWIP by Council Identify opportunities to improve the cycling and walking network Bring forward cycle network improvements associated with new developments



Primary Aim 5– Leverage the strength of partner organisations to develop the skills of our residents

Ref	Action	Specific Deliverable
E5.1	Develop partnerships and schemes to increase the skills of residents.	Work with partners such as Learn Devon to promote training and development opportunities provided by them within the District and offer our venues for the provision of training sessions

Primary Aim 6 – Maximise the opportunities of the Freeport and the business it brings to the area

Ref	Action	Specific Deliverable
E6.1	Progress with the delivery of the Freeport to generate jobs and opportunity within the South Hams.	Acquisition of land (ref Council Minute CM77.22 for detail)



Primary Aim 1 - Provide good quality responsive frontline services that represent good value for money for our communities

Ref	Action	Specific Deliverable
S1.1	Look to create a single integrated Community Services and Operations team to increase service opportunity and efficiency	Develop our grounds maintenance commercial function to provide services to towns, parishes and wider community organisations.
S1.2	Roll out the full Kerbside recycling and food waste service across the District so that all 45,000 households in the District can reduce their non-recyclable waste and increase recycling (move up under council services)	Monitor performance to demonstrate increase in recycling rates following roll out of Devon Aligned (Kerbside recycling) service on 20 th November 2023.
S1.3	Enhance our green spaces and improve street sweeping and litter picking to ensure South Hams remains a great place to live and visit.	<p>Invest in street cleansing services, with a bid to the Capital budget 2024/25 to trial an electric street sweeper within the District.</p> <p>Develop a plan to communicate with and support voluntary and community groups to play a role in enhancing public and green spaces, following the example of groups such as Kingsbridge in Bloom.</p> <p>Deliver a planned approach to street cleansing services to enable communities to plan around our planned cleansing activities so that community cleansing days are complementing our own street cleansing regime.</p>
S1.4	Support our communities to maintain and where possible enhance the everyday facilities within the community.	<p>Delivery of a refurbishment/improvement plan for Council operated public toilets- capital improvement work and engagement with all Councillors on local toilets and any ideas on multi-use of sites.</p> <p>Identify future potential need, locations and delivery partners for delivering Changing Places facilities within the District.</p> <p>Address Council Play Facilities - Consider Inclusion and Accessibility as part of our programme to maintain and improve</p> <p>Refresh our approach and offer for providing Memorial Benches within South Hams. Map current memorial benches across the district and Identify possible future locations for memorial benches, providing a costed offering for support and maintenance</p> <p>Refresh our approach and offer for the planting of memorial trees within the district.</p> <p>Review the charging policy for Dartmouth Health Hub Car Park (Jan 2024 and June 2024) as per requirement from Executive 28th June 2023</p> <p>Implement differential charging within Council operated car parks.</p>



Primary Aim 2- Take steps to safeguard community assets for the people of South Hams

Ref	Action	Specific Deliverable
S2.1	Develop a plan to safeguard community assets for the future.	Hold a series of discussions with Town and Parish Councils to understand any opportunities to maximising the use and opportunity of Council assets.

Primary Aim 3 - Support local leisure and community facilities and promote the development of cycle routes and open spaces

Ref	Action	Specific Deliverable
S3.1	Work with community groups to promote active involvement in outdoor spaces.	Deliver on play pitch strategy to ensure leisure and sort facilities that meet the needs of our communities.
		Develop a sport and recreation plan that reflects the needs of our communities.
S3.2	Support the sustainable delivery of leisure services across the District and to promote active choices to residents.	Work with our leisure provider to ensure the best possible outcomes for our residents within the constraints of the leisure market
S3.3	Enhancing and investing in sports and recreation facilities through planning agreements (£106 contributions)	Ensure that developer contributions available through the planning process contribute to enhancements to sport and recreation facilities in the district.



Good Quality Core Services



Cllr Nicky Hopwood
Executive Member for
Customer Experience
and Information
Technology



Cllr Jacqi Hodgson
Executive Member for
Community Composting and
Chair of Waste Working Group



Cllr Dan Thomas
Deputy Leader & Lead Member for
Planning and Enforcement Services

Primary Aim 1 - Make sure all residents can access the services they need easily , however they chose to do so

Ref	Action	Specific Deliverable
CS1.1	Review all customer contact routes to guarantee consistency for our customers including delivery of a new website.	Website delivered. Seek feedback from customers as soon as they have interacted with the Council on phone or online in order to monitor satisfaction of website and specific processes.
CS1.2	Strengthen resilience of Council systems to enable the council to continue to deliver services to its residents.	Review all in-house IT systems and identify those that can be cloud based
CS1.3	Reopen and enhance reception at Follaton House to ensure our customers can access our services in a way that best supports them.	Reopen reception with staffed desk, enhance with a community hub and ensure we take steps to deliver a dementia friendly customer experience
CS1.4	Deliver on our organisational development plan which focuses on making sure we have the right skills, tools and organisational culture to meet the needs of our residents.	Participate in LGA Recruitment Taskforce focused on overcoming local government recruitment and retention challenges
		Maximise use of the Apprenticeship levy and provide work experience opportunities to students and care leavers



Good Quality Core Services



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Chair of Waste Working Group



Cllr Dan Thomas
Deputy Leader & Lead Member for
Planning and Enforcement Services

Primary Aim 2 - To get things right the first time and respond

Ref	Action	Specific Deliverable
CS2.1	Make sure that our communications are clear so that residents are kept informed of important information and proposed changes that could impact them.	Monitor effectiveness of our new consultation portal (Common Place). Re-design and re-launch residents' newsletter
		Increase face to face engagement with residents
CS2.2	Develop plans to increase responsiveness of enforcement action to provide better outcomes for communities.	New planning system goes live at the end of November. New enforcement policy implemented
		Enforce strict adherence to s106 and planning conditions, especially on large developments
CS2.3	Improve communication with applicants and the overall speed of planning decisions, supported by the delivery of a new online planning system.	New planning system went live at the end of November 2023. Performance will continue to be monitored. Next phase is delivery of Land Charges system.
CS2.4	Monitor and report on overall customer satisfaction with Council services so that we can ensure our services continue to improve.	Undertake Institute of Customer Service Satisfaction Survey
		Include an overview of customer satisfaction as part of refreshed KPIS



Good Quality Core Services



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Cllr Dan Thomas
Deputy Leader & Lead Member for
Planning and Enforcement Services

Primary Aim 3 - To enhance services such as planning, enforcement and waste and recycling (including community composting)

Ref	Action	Specific Deliverable
CS3.1	Plan and prepare for the review of the Local Plan (JLP) to ensure that this supports the Council's plan and meets the needs of our communities.	Review Climate Emergency Impact Statement (DEV32 requires all development to contribute to the 50% carbon reduction target by 2034, against a 2005 baseline, as well increasing the use and production of decentralised energy). Housing Position Statement JLP review preparation and work programming
CS3.2	Plan how we can assess the impact that our services and policy decisions have on the environment and on our communities.	Implementation of a tool to assess sustainability impacts of council decisions and projects
CS3.3	Secure Council resilience for emergency planning, business continuity & safety so that they can best support our communities.	Refresh and enhance our resilience plans
CS3.4	Promote community composting to communities as a way of encouraging local action in response of the Climate and Biodiversity crisis and increasing volunteering across the District.	Launch and promote scheme



Underpinned By: *Community Development*

Ref	Action	Specific Deliverable
CD1.1	Ensure we work to support the positive action of Voluntary, Community and Social Enterprise Sector across the District.	<p>Form a central Community Development Team within the Council to engage with key VCS partners and to support communities bring forward projects that align with SHDC aims and ambitions</p> <p>Develop a community development action plan with partners</p> <p>Launch a 'Community Projects Fund' to support community led projects get delivered. Develop a simple application and assessment process.</p>
CD1.2	Review current Key Funded Partnerships to ensure alignment with our aims and ambitions and consider approach for funding key partners from 2025 onwards.	Key partnership funding application window to open
CD1.3	Work in partnership with Local Schools and colleges to deliver an Educational programme - encouraging young people to participate in community and democratic process.	Initial discussion with KEVICC to develop a plan including seeking views of students on future priorities



Cllr Dan Thomas
Deputy Leader & Lead Member for
Planning and Enforcement Services



Underpinned By: *Financial Sustainability*

Ref	Action	Specific Deliverable
FS1.1	Develop an Asset Management Plan/Strategy to ensure that the Council continues to make the best use of its assets.	Agree Asset Management Strategy and develop delivery plan
FS1.2	Set a balanced budget annually to ensure the longer-term financial stability of the Council.	Set the Budget for 2024/2025 ensuring that capital investment is based on community projects and businesses Carry out business consultation on Council Tax setting
		Set the Budget for 2025/2026 ensuring that capital investment is based on community projects and businesses

Clr Julian Brazil,
Leader of the Council





Underpinned By: *Good Governance*

Ref	Action	Specific Deliverable
GG1.1	Ensure good levels of engagement with our communities so that out decisions are informed by views of those impacted by decisions.	Implement a Town and Parish Forum - 6 monthly meetings
		Review effectiveness of our new Consultation and Engagement Portal (Commonplace) ahead of 2025 contract renewal
		Plan a series of 'Roadshow events' for 2024 where the Council can engage with residents
GG1.2	Carry out a review of Governance and Decision Making so that they remain relevant to our operating environment.	Review of constitution and financial delegation levels
GG1.3	Develop a Procurement Strategy for the Council that seeks to contribute to our climate and biodiversity ambitions, increasing social value and all the while ensuring value for money for South Hams residents.	Develop a procurement strategy for the Council in response to the Government Procurement Bill and to support our wider aims and ambitions

Clr John Birch
Executive Lead Economy
, Jobs and Council Governance



How will we monitor progress?

Good business planning and effective performance management at the Council are strongly linked. Our strategic priorities and plans identify the objectives that we aim to deliver, with our performance management framework providing the mechanism for how we achieve these objectives and how we monitor progress.

The Council Plan sets out what we will be doing over the period 2024 – 2028 against our adopted aims and ambitions.

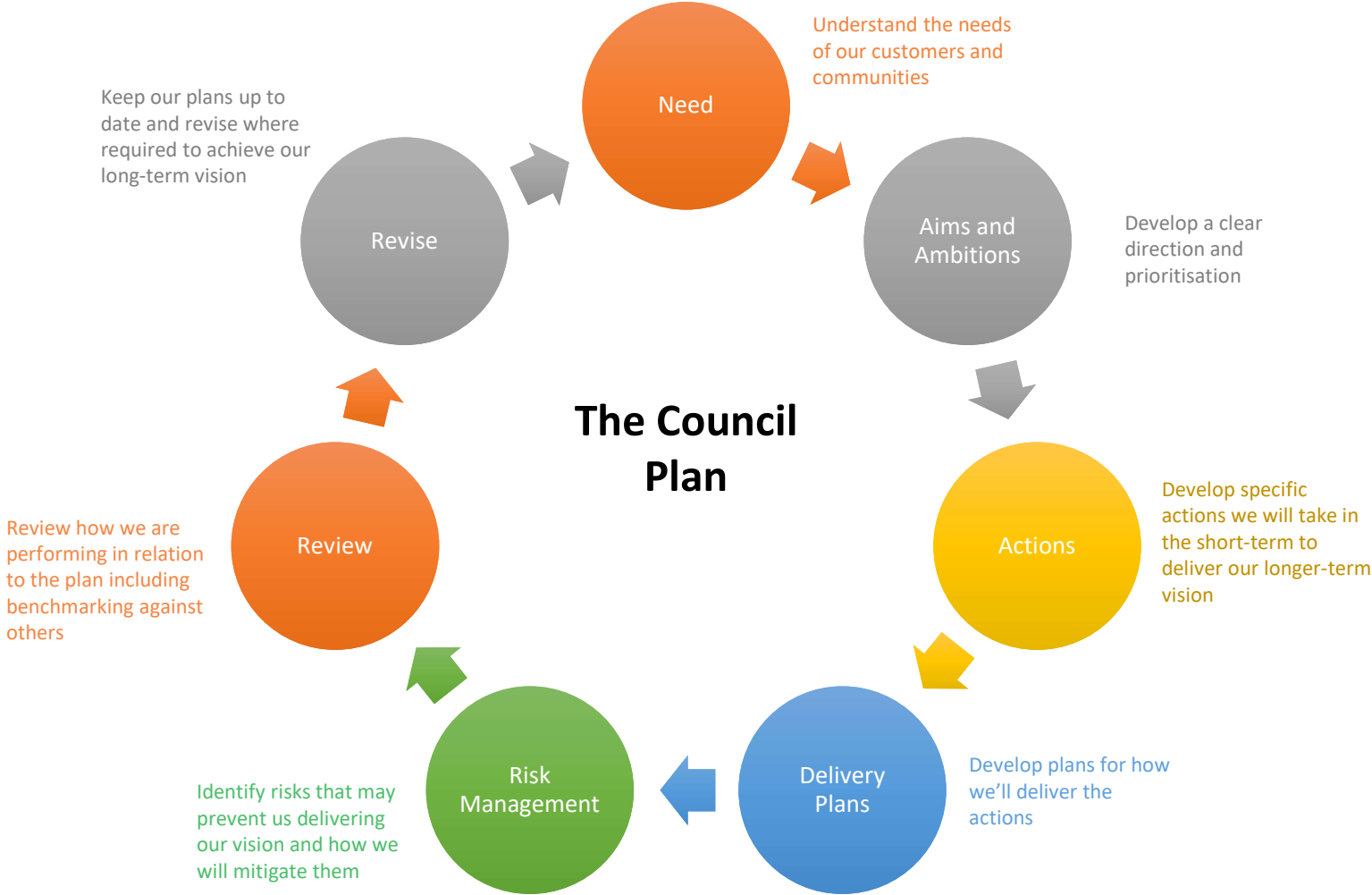
The annual delivery plan as set out in this document will be embedded across the Council through service plans and individual objective setting and monitored closely to ensure we deliver what we say we will.

The following pages set out the broad process for monitoring progress.



Performance Management Framework: **Key elements**

We'll keep our plans relevant and manage delivery of them by ensuring we follow these steps.

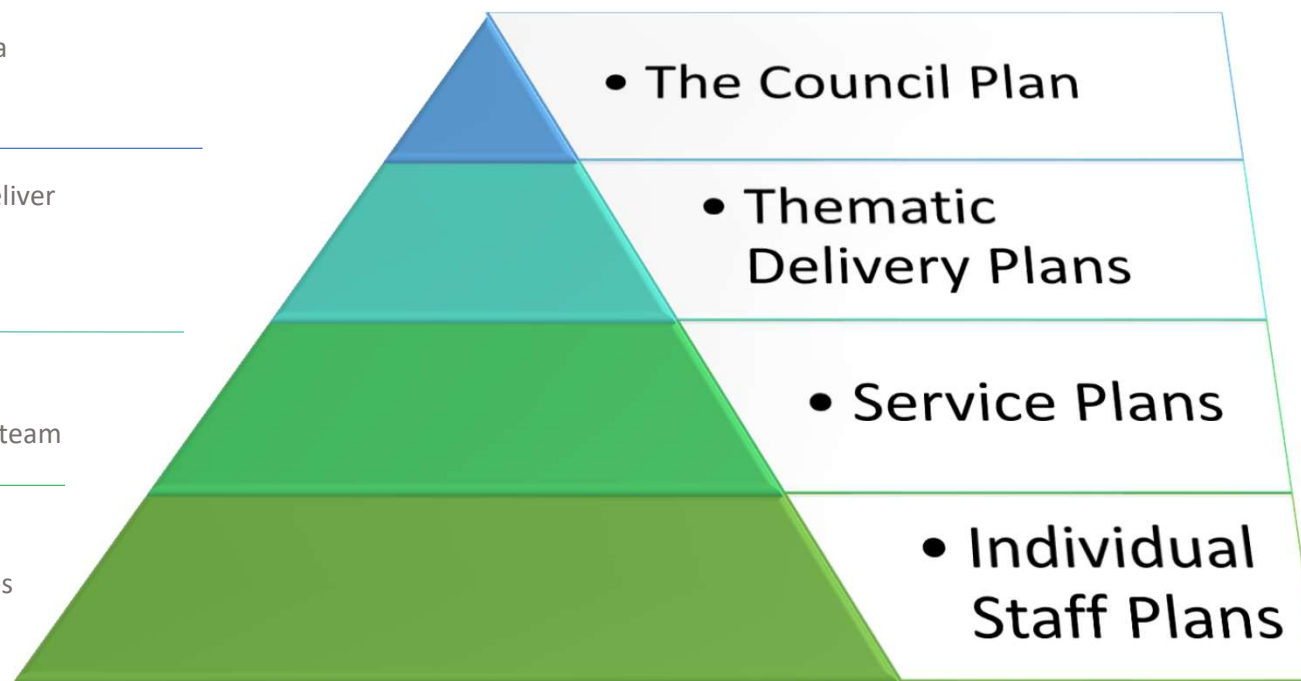


Performance Management: The Golden Thread

From Strategic priorities to individual targets

Key Elements:

- Longer term vision for the area
 - Our top priorities
-
- Detailed plans for how we'll deliver the vision
 - Resourcing
-
- Business as usual
 - Improvement projects
 - Key Performance measures for team
-
- Task and Behavioural objectives
 - Individual performance measures
 - Development Objectives



Monitoring Progress:

- Review The Council Plan document with Annual Delivery Plan Updates
-
- Quarterly Integrated Performance Report to Executive
 - Schedule of 'Theme' Updates to O&S
-
- SLT oversight & reporting
 - Regular Service Performance monitoring including KPI's to O&S
-
- Annual Objective Setting for individuals
 - Regular 1:1's